

HUMANITARIAN LEADERSHIP, MEDIATION, AND NEGOTIATION IN CRISIS SETTINGS

COURSE OVERVIEW

ABOUT THE COURSE

This course equips current and aspiring humanitarian professionals with the leadership, negotiation, and mediation competencies needed to operate effectively in crisis environments. Through humanitarian principles, leadership frameworks, real-world case studies, and scenario-based learning, participants develop the skills to lead ethically, coordinate across diverse stakeholders, and negotiate humanitarian solutions in complex and rapidly changing contexts.

LEARNING EXPECTATIONS

- ✓ **Explain** humanitarian principles, leadership approaches, and international frameworks that guide crisis response.
- ✓ **Apply** ethical leadership, communication, negotiation, and mediation techniques to humanitarian challenges.
- ✓ **Analyze** humanitarian contexts, coordination systems, and stakeholder dynamics to support effective decision-making.
- ✓ **Strengthen** leadership, collaboration, and conflict resolution skills through practical case studies and simulations.
- ✓ **Develop** adaptive strategies that integrate innovation, contextual awareness, and digital transformation in humanitarian operations.
- ✓ **Lead** humanitarian responses with integrity, accountability, and evidence-informed decision-making.

KEY COMPETENCIES GAINED



Lead
humanitarian
teams with
confidence and
integrity



**Negotiate and
mediate** in
complex crisis
settings



Coordinate
effectively
across
humanitarian
actors



Communicate
strategically
and manage
conflict



Develop
adaptive
humanitarian
leadership
strategies

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COURSE OVERVIEW

COURSE PATH

COURSE HIGHLIGHTS



Explores humanitarian leadership through realistic crisis scenarios and practical case studies.



Develops negotiation, mediation, and communication skills for complex humanitarian environments.



Integrates international humanitarian frameworks, ethical leadership, and coordination mechanisms.



Combines leadership theory with applied learning to strengthen decision-making in crisis settings.

DESIGNED FOR



Who It's For

- Humanitarian and NGO professionals.
- Team leaders, project managers, and program officers.
- Professionals seeking leadership and negotiation skills for crisis settings.



What It Builds

- Practical leadership, negotiation, and mediation competencies for humanitarian operations.
- The ability to lead teams, coordinate stakeholders, and make ethical decisions in complex emergencies.
- Skills to strengthen humanitarian response through adaptive leadership, collaboration, and strategic communication.